“Who’s in Control?”
Control over community services for people with disabilities

Part 4: Who decides if community services do a good job or not? How do they decide?
Words to Know in Part 4
Medicaid

A health care program in the United States. Medicaid helps people get health care if they don't have a lot of money.

Quality measures

Questions Medicaid can ask to find out whether health care is good or bad.
Who decides if community services do a good job or not? How do they decide?

**Medicaid** is a health care program in the United States.

Medicaid is run by the government.

Every state has its own Medicaid program.

Medicaid helps people get health care if they don’t have a lot of money.
Lots of people with disabilities use Medicaid.

Medicaid pays for most community services.

People get community services from Medicaid using a “waiver”.
Medicaid wants to make sure people with disabilities get good health care.

Medicaid finds out whether health care is good or bad by asking questions.

These questions are called **quality measures**.

Quality measures are questions people can ask.

They can help figure out if a health care service is good or bad.
It is hard to figure out good quality measures for community services.

Most Medicaid quality measures got made to see if people are healthy or not.

It is easier to ask questions that help us figure out if someone is healthy.
For example:

Ned had a heart attack.

There are lots of questions the state can ask to check how Ned is doing:

They can ask how long Ned needed to stay in the hospital.

They can ask how long Ned stays alive after the heart attack.
They can ask how much medicine Ned needs to help his heart.

They can ask how long Ned needs medicine to help his heart.
But getting community services isn’t just about health.

People with disabilities need community services whether we are healthy or not.

And, the things Medicaid should check are different.
Medicaid should ask questions like:

- Are people safe?
- Are people in control of their lives?
- Are people happy?
- Are people *actually* in the community?