“Who’s in Control?”
Control over community services for people with disabilities

Part 7: The big question: Are staff actually in control of us?
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There was one important point that came up in every theme.

This was about how staff can take control over someone’s choices.

Sometimes, staff can be the one in control, even if it seems like they aren’t.

They make choices for people with disabilities.
They don’t listen to people with disabilities.

Or, they force us to make choices we don’t want.

Staff come into our homes to help us.

If staff are in control, they have control over our home.

It is like living in an institution.
We want to make sure staff do their jobs.

But we need to make sure staff know we are in control!
In this toolkit, we will go over each theme that came up in the focus group.

The focus group also came up with 12 big questions.

The group decided these questions should get made into quality measures.

We will list out these questions after we talk about each theme.
We will focus on how to tell if staff control someone’s services.

Are people with disabilities in control of their community services?

Or are staff members for community services in control?

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